

DIDCOT MANDARIN TERMS AND CONDITIONS

By enrolling your child/children at Didcot Mandarin, you accept to our terms and conditions:

FREE TRIAL LESSON AND APPLICATION

Didcot Mandarin offers a free trial lesson. Application forms are available on request, all new students who have confirmed to continue the classes after a free trial are required to fill out an application form and the Parent/Guardian must agree to these Terms & Conditions and submit an application form online. Each Student's place is allocated on a "first come, first served" basis.

FEES AND TERMS

The cost is £10 per lesson, fees are payable in advance per term. 10% discounts are available for siblings, all students are re-enrolled automatically for the following term. Students can withdrawal at anytime with four weeks given notice in writing (can be sent via email).

There are three terms a year (Autumn Term, Spring Term and Summer Term), the term dates followed by Oxfordshire school system.

INSURANCE

All children in our class are covered by our full Public Liability Insurance.

HEALTH AND SAFETY

Didcot Mandarin requires that all children who are ill or infectious be kept home for the full duration of their ailment, and for the correct time period after the last symptom occurs.

Children are not allowed to eat during class time, unless for health-related issues or for medication, please give details on the application form and parents should also inform the teacher before the class start, water bottle can be take to the class.

If a student is unwell or has an accident requiring emergency treatment during the class, the Parent/Guardian will be contacted via the emergency contact details provided on the enrolment form. This number must always be contactable whilst the student is attending the class.

REFUND/WITHDRAWAL

Students can withdrawal at anytime with four weeks given notice in writing (can be sent via email), any fees left after four weeks notice

can be refund. If notice is given over a holiday period, an invoice for four weeks fees will be issued.

MISSED LESSONS

At the moment, we are unable to offer alternative dates if a lesson is missed, however, if we have to reschedule or cancel a lesson we will make sure a replacement lesson is given.

PHOTOGRAPHY

Photographs may be taken participants during class activities. These images may be used for publicity purposes in an image, on our website or on our Facebook page. If you DO NOT wish your child/children's image to be used please indicate on the application form.

BEHAVIOUR

Disruptive or inappropriate behaviour may result in the student being removed from a class in order that the class can continue. A Parent/Guardian will be contacted in this instance.

COMPLAINTS

If you are dissatisfied with any aspect of our lesson, you can writing email to us didcotmandarin@gmail.com, so that we are given the opportunity to resolve the problem.